



VANCOUVER 2016
canso
Global ATM
Summit &
20th AGM

VANCOUVER
BRITISH
COLUMBIA
CANADA

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WELCOME

— TO —

VANCOUVER, CANADA

Vancouver is one of the most popular cities in Canada and is located on the west coast of the country in the province of British Columbia. The city is bordered to the north by the Coast Mountains and to the south by the U.S border. To the west is Vancouver Island, separated from the mainland by the Strait of Georgia, and beyond it lies the Pacific Ocean. The city of Vancouver is almost exactly halfway between Western Europe and the Asia Pacific countries.

In addition to its reputation for scenic views and a mild climate, Vancouver is also known as one of the most ethnically and linguistically diverse cities in Canada with 52% of the population speaking a first language other than English. With its rich diversity, visitors are treated to an exciting cultural and arts scene, sporting events, live theatre and culinary festivals.

For thousands of years, Vancouver has been a place of meeting, trade and settlement. Early aboriginal villages were established more than 3,000 years ago, and these inhabitants were the descendants of the people of the Coast Salish group, whom Europeans met in the late 18th century when exploring the Strait of Georgia.

In 2011 Vancouver celebrated its 125th anniversary to mark its incorporation on April 6, 1886. Today, with an estimated population of over 3 million inhabitants in the city and surrounding area, Vancouver is one of the largest cities in Canada.

This vibrant, cosmopolitan city right on the edge of nature offers a wide variety of attractions for visitors. From whale watching to wine tasting, from mountain biking to hiking, from golfing to snowboarding, there is an adventure waiting for everyone!

Be sure to explore everything Vancouver has to offer and come back to visit us again!

TRAVELLING

— TO — CANADA



ELECTRONIC TRAVEL AUTHORIZATION (eTA)

As of March 15, 2016, visa-exempt foreign nationals are expected to have an eTA to fly to or transit through Canada. Some exceptions apply for U.S. Citizens and travellers with a valid Canadian visa.

To find out if you require an eTA or a visitor visa, please visit the Government of Canada Website under the **Find out if you need a visa** section.

Application for an eTA is an online process that takes only a few minutes and costs \$7.00 CAD (paid by credit card). However, some requests may need longer processing time, so please plan accordingly. The eTA is valid for five years or until your passport expires, whichever comes first.

Click **Apply Online**.

TEMPORARY EXEMPTION

From March 15, 2016 until September 29, 2016, travellers who do not have an eTA can board their flight, as long as they have appropriate travel documents, such as a valid passport. During this time, border services officers can let travellers arriving without an eTA into the country, as long as they meet the other requirements to enter Canada. Click here cic.gc.ca/english/visit/apply-who.asp for more details.

U.S. VISITORS TO CANADA

U.S. visitors are required to carry proof of citizenship such as a passport, birth certificate, certificate of citizenship or naturalization, or a Certificate of Indian Status along with photo identification. If you are a U.S. permanent resident,

ensure you carry proof of your status such as a U.S. Permanent Resident Card and you will require an eTA. For all modes of entry it is recommended to carry a valid passport.

INTERNATIONAL VISITORS TO CANADA

International visitors (excluding U.S. citizens) must carry a valid passport and, if required, a visa or eTA.

A letter of invitation for visa applications can be obtained by contacting **CANSO** or **NAV CANADA**.

CANADIAN CUSTOMS REGULATIONS

Upon arrival to Canada, visitors are required to fill in a Canadian Border Services Agency (CBSA) Declaration card to identify any goods imported to Canada. Imported goods may be subjected to duties and taxes; certain goods classified as personal baggage may be exempt.

Please visit the **Canada Border Services Agency website** for more information on regulations and restrictions.

VISA / ENTRY REQUIREMENTS

For a list of entry requirements by country, please visit the Government of Canada website under the **Visit Canada** section.

SUBMITTING VISA APPLICATIONS

Canada does not have a Visa office in every country so delegates should visit the website of the visa office responsible for processing their visa applications to find out how to submit a visa application and the documentation required.

Delegates are encouraged to submit their visa applications well in advance at a [Visa Application Centre](#) or on-line [E-applications](#) (e-Apps).

VISA APPLICATION CENTRES (VACS)

VACs are commercial service providers authorized by Canada to help applicants fill out forms and ensure that applications are complete. They send applications to visa offices and transmit decisions to applicants in a secure manner. They do not process visa applications or participate in the decision making process. Applicants that are [required to provide biometrics information](#) as part of the visa application process can do so [at a VAC](#). Additional [information on the biometrics requirements](#) is available at the Immigration, Refugee and Citizenship Canada (IRCC) website.

VISA APPLICATIONS PROCESSING TIMES

Processing times vary depending on the visa office and the time of the year. Visit the IRCC website for information on [the time it takes to process visa applications](#).

WEATHER

Vancouver has a moderate, oceanic climate. Average daily temperatures during the month of June range from 11°C to 19°C with an average 9.5 hours of sunlight.

For more information regarding daily weather forecasts, please refer to the [weather information](#) section under the Government of Canada website.

E-APPS

Delegates that choose to apply using [E-Apps](#) will not have to submit their passport until a decision has been taken on their application. If required, the visa office will send the applicant instructions on how and where to send their passports to finalize the visa process.

ELECTRICITY

The electrical supply is 110 Volts and 60 Hertz.

CURRENCY

The Canadian Currency system uses dollars (\$) and cents (¢). Please refer to the Bank of Canada [Daily Currency Converter](#) for up-to-date rates.

OFFICIAL LANGUAGES

Canada's official languages are English and French. The CANSO Global ATM Summit and 20th AGM will be held in English and materials will only be available in that language.

TIME ZONES

Canada encompasses six of the world's 24 time zones. Vancouver falls under the Pacific Standard Time Zone (PST). Daylight Saving Time is in effect in Canada (except Saskatchewan) from the second Sunday of March to the first Sunday of November.

Please refer to the [Greenwich Mean Time website](#) for the local time in Vancouver.

EMERGENCIES

Ambulance, fire, police, dial 911.

EVENT VENUE



HYATT REGENCY VANCOUVER

The Hyatt Regency Vancouver is located in the downtown core of Vancouver close to a wide variety of amenities.

Business travelers can enjoy in-room Wi-Fi and a high-tech business centre with state-of-the-art meeting rooms.

655 Burrard Street
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Hotel Reservation and Booking:
aws.passkey.com/event/14224167/owner/2072/home

Hotel Website:
vancouver.hyatt.com/en/hotel/home.html





GETTING TO /FROM VENUE:

The following options are available to arrange for your transportation from Vancouver Airport to the Hyatt Regency Hotel.

1

HOTEL TRANSPORTATION BOOKING SERVICE

The Hyatt Regency offers a transportation service between the Hotel and Vancouver International Airport.

Airport to Hotel

Limo (1-8 pax) – \$144.00 CAD
Sedan (max 3 pax) – \$114.00 CAD

Hotel to Airport

Limo (1-8 pax) – \$120.00 CAD
Sedan (max 3 pax) – \$90.00 CAD

Cancellation Policy

24 hours cancellation policy; no-shows will be charged full rate.

For bookings, please call +1 604 683 1234 or visit the [online booking service](#).

2

BY TRAIN – CANADA LINE

The Canada Line connects Vancouver International Airport to downtown Vancouver in about 30 minutes. The cost is \$3.75 CAD for adults and \$2.50 CAD for children during peak hours each way, plus a \$5.00 CAD surcharge for all trips originating at the airport. The Hyatt Regency Vancouver is located at the Burrard Street Station and will require a transfer at either Granville Station or Waterfront Station.

You can also take the train to Vancouver City Centre, exit onto Georgia Street and take a left – the Hyatt Regency is located two short blocks away at 655 Burrard Street.

Please visit translink.ca for more information.

3

TAXI

Taxis, including wheelchair accessible vans are available at the airport 24 hours a day. Taxi queue areas are located at both the domestic and international arrivals terminals. The flat rate from the Airport to the Hyatt Regency is \$31.00 CAD, and a metered fare costs approximately \$35.00 CAD from the Hyatt to the Airport.

Please visit yvr.ca/en/passengers/transportation for more information.

GETTING AROUND

— IN —

VANCOUVER

Vancouver is known for being a very walkable city with a compact downtown core. Many attractions, shopping and activities are easily accessible within walking distance, a short drive, a quick ferry ride or a convenient trip on the local transit system.



SKYTRAIN

The Burrard Station for the Skytrain is located across the street from the Hyatt Regency. Single trip and day passes are available.



BUSES

Vancouver's busiest bus routes run from 5 a.m. to 1 a.m., with a limited Night Bus service in the early morning hours. Bus #22 runs along Burrard Street towards the Museum of Vancouver and the beach. Take it in the other direction to get to Chinatown.



SEABUS

To reach Lonsdale Quay on the North Shore, the SeaBus offers a unique passenger-only wheelchair accessible ferry service with scenic views of Burrard Inlet and the city, sea and mountains. It departs every 15 minutes during the day and every 30 minutes at night and the journey takes 12 minutes.

For more information on fares, schedules, transit maps and other services available in Metro Vancouver, please visit the [TransLink](#) website.





TOP ATTRACTIONS IN AND AROUND VANCOUVER

With its mountain backdrop and urban beaches, extensive parks and vibrant culture, Vancouver has something to offer for everyone.

METRO VANCOUVER

1

STANLEY PARK

A lush peninsula adjacent to Downtown Vancouver.

2

GROUSE MOUNTAIN

For unparalleled views of the city.

grousemountain.com

3

GRANVILLE ISLAND

Home to artists, retailers and the Granville Island Public Market.

granvilleisland.com

4

MUSEUM OF ANTHROPOLOGY

Exhibits featuring cultures around the world and British Columbia First Nations.

moa.ubc.ca

5

VANCOUVER AQUARIUM

A leading marine science centre for aquatic conservation.

vanaqua.org

6

KITSILANO BEACH AND ENGLISH BAY

Two of the city's loveliest beaches.

7

CANADA PLACE

For its unusual architecture and panoramic views.

canadaplace.ca

8

CHINATOWN

Including the Dr. Sun Yat-Sen Classical Chinese Garden.

9

ROBSON STREET

Find great shopping opportunities.

10

GASTOWN

The oldest part of the city, with Victorian facades, great restaurants, galleries and shops.

SURROUNDING AREA

1

STEVESTON FISHING VILLAGE

On the fringes of the Fraser River with its historic sites and shipbuilding and fish processing heritage.

tourismrichmond.com/things-to-do/steveston

2

TOWN OF SQUAMISH

Located on the Sea to Sky highway less than an hour's drive from both Vancouver and Whistler, this drive is one of British Columbia's most scenic routes.

squamish.ca/discover-squamish

3

WHISTLER

One of BC's favourite resort towns, 80 km from Vancouver on the Sea to Sky highway, Whistler offers numerous outdoor activities and breathtaking views of the mountains.

whistler.com



CONTACT — INFORMATION



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