BACKGROUND

The Middle East ANSP, Airspace User and Stakeholder Engagement (MEAUSE) initiative was founded after the first Middle East Air Navigation Service Provider (ANSP) Airspace User and Stakeholder Conference in November 2010 in Amman, Jordan.

The founding members were the Civil Air Navigation Services Organisation (CANSO) and the International Air Transport Association (IATA) as well as representatives from all the stakeholders in the aviation value chain who shared the common objective to transform air traffic management in the Middle East for the benefit of all customers and the entire system. These stakeholders all agree that the optimisation of Middle East airspace is a vital goal that requires unprecedented effort and coordination from all stakeholders – as stated in the Middle East ANSP and Airspace User Declaration (right).

With the signing of the MEAUSE Collaboration Agreement between CANSO and IATA in August 2014, MEAUSE is now formally recognised as the stakeholder engagement platform in the Middle East Region by two major industry associations. The aim is to extend the Collaboration Agreement to eventually include all relevant stakeholder associations and organisations.

WHO WE ARE

MEAUSE is jointly chaired and managed by CANSO ME and IATA MENA. It is an open platform for stakeholder collaboration addressing topics of specific significance to the ME Region that need multi stakeholder engagement. MEAUSE events and activities bring together regulators, ANSPs, airports, military and civil airspace users and suppliers to share experience and views, to exchange best practice and learn from one another, to evaluate emerging issues, agree joint activities and to take next steps towards successful regional stakeholder collaboration.

Since the foundation of MEAUSE, the following members and permanent guests have participated actively in MEAUSE initiatives: Abu Dhabi Airports Company, AIG - Queen Alia International Airport, Air Arabia, Airports Council International (ACI), Airways (New Zealand), Arab Air Carriers Organization (AACO), CARC (Jordan), DFS Deutsche Flugsicherung GmbH (Germany), Dubai Airports, Emirates, ENAV (Italy), Etihad, Fly Dubai, GACA (Kingdom of Saudi Arabia), GCAA (UAE), Helios, IAC (Iran), International Civil Aviation Organization (ICAO), NANSC (Egypt), NATS (UK), PACA (Oman), Royal Jordanian Air Force, Royal Jordanian, Saudi Arabian Airlines, Serco, SCAA (Sudan).

ICAO was represented at MEAUSE Conferences supporting the complementary and all-stakeholder approach of MEAUSE.

ACHIEVEMENTS TO DATE

<table>
<thead>
<tr>
<th>Event</th>
<th>Achievement</th>
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<tr>
<td>Conferences</td>
<td>Three conferences bringing together a wide range of stakeholders; resulting in joint declarations and recommendations; providing a platform to share examples and solve issues on the spot; panel discussions and break-out sessions; agreeing regional activities with concrete objectives; and tracking results.</td>
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<tr>
<td>Conference Reports</td>
<td>Conference Reports highlighting the progress of all MEAUSE activities and planned / agreed future activities</td>
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<td>Middle East Guide to CRM</td>
<td>Middle East Guide to Customer Relationship Management</td>
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<td>Customer Relationship Checklist</td>
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<td>Performance – driven management</td>
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<td>Separation of regulation and service provision</td>
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<td>Collaborative decision making (CDM)</td>
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<td>ANSP and Airlines Surveys in support of aligning future plans</td>
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<td>CANSO Fitness Check (Overview)</td>
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<td>Seminars and Workshops</td>
<td>CRM: seminars provided overviews of CRM – tools and opportunities to use them in a case-study</td>
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<td>CRM: pilot project which provided concrete examples of improving CRM in the region.</td>
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<td>Pilot Projects</td>
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OUR OBJECTIVES

— Establish a regional platform for stakeholder engagement and collaboration in the Middle East
— Establish a mechanism for ANSP and airspace user consultation
— Utilise the MEAUSE platform to facilitate the continuous engagement of stakeholders to support the development of the region’s future plans.
— Evolve MEAUSE to develop and coordinate stakeholder perspectives, views and positions to support the development and implementation of the region’s future plans.
— Utilise the MEAUSE platform to develop guidance material and conduct seminars and workshops to share and improve overall performance. Specific focus areas are agreed at annual meetings.
— Coordinate MEAUSE with other regional activities, modernisation programmes and workgroups to avoid duplication and maximise value for the Middle East.

HOW WE ACHIEVE THE OBJECTIVES

MEAUSE Governance

Chair Team
Chair: CANSO, Vice-Chair: IATA

Steering Group
Representative from each stakeholder group

Working Group
Stakeholder representatives

Approve work plan and contribution to regional activities and programmes. Approve annual budget

Develop and track progress of annual work plan and contribution to regional activities and programmes.

Two annual working group meetings to contribute to work plan. Support activities, initiatives, conferences, seminars and workshops as required to contribute to regional programmes.

LEGAL FRAMEWORK: STATES

THE AVIATION VALUE CHAIN

MEAUSE Platform for Stakeholder Engagement

WANT TO KNOW MORE?

For further information about MEAUSE, please contact:
CANSO: Director Middle East Affairs, Hamad Alaufi hamad.alaufi@canso.org
IATA: Director Safety and Flight Operations MENA, Achim Bauman baumanna@iata.org

The Civil Air Navigation Services Organisation is the global voice of air traffic management and its Members support over 85% of world air traffic. Members share information and develop new policies, with the ultimate aim of improving air navigation services. CANSO represents its Members’ views to a wide range of aviation stakeholders. CANSO has an extensive network of Associate Members drawn from across the aviation industry.

www.canso.org/middleeast

The International Air Transport Association (IATA) is the trade association for the world’s airlines, representing some 250 airlines or 84% of total air traffic. With its mission to represent, lead and serve the airline industry, IATA continues its efforts to be the force for value creation and innovation driving a safe, secure and profitable air transport industry that sustainably connects and enriches our world.

www.iata.org