“Engagement by ANSPs with their Airspace Users and Stakeholders is vital to the successful provision of air navigation services”

This first meeting of ANSPs, Airspace Users and stakeholders, kindly hosted by the Civil Aviation Regulatory Commission of Jordan, has taken the initial steps in sharing information and improving understanding, in order that we can harmonise our future plans.

We agree on the need to establish a robust mechanism for regular engagement between ANSPs, Airspace Users and stakeholders, both at national and regional level.

We also agree we must work towards a joint vision and together implement the best practices across the region.

To achieve this, we have today established a CANSO Middle East Airspace Users and Stakeholders Engagement (MEAUSE) Workgroup.

Key objectives for the MEAUSE Workgroup are:

- Tailor CANSO Customer Relationship Management guidance material for use in the region
- Establish a mechanism for Airspace User and Stakeholder consultation for the Middle East and facilitate the continuous engagement of Airspace Users and Stakeholders
- Gather data and conduct analysis of ANSPs, Airspace Users and stakeholders future requirements and plans
- Coordinate CANSO Middle East work group activities to ensure they are meeting the agreed requirements

The MEAUSE Workgroup will present the proposals for Airspace User and Stakeholder engagement to the CANSO Middle East conference in January 2011.

A second ANSP, Airspace Users and Stakeholders conference will be held in the last quarter of 2011, to further develop the regional cooperation and understanding. The Jordanian Air Traffic Controllers Association has kindly agreed to host this conference in Amman.

Lastly, we call on all ANSPs, Airports, Airlines and Military authorities in the region to join together in tackling the challenges we all face in delivering the safety, capacity and efficiency needed to secure a prosperous future for Middle East aviation.