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*"Partnerships and successes in ATM – delivering our future skies today."*

## MONDAY 17 JUNE

09:00 – 17:00

### CANSO Executive Committee Meeting

*Closed meeting*

14:00 – 16:30

### Workshop: Operational deployment of the Swiss U-space system: Flight Information Management Systems (FIMS), Authorizations in controlled traffic regions (CTR) and advanced UAS operation enablement

Welcome to Swiss U-space. In this workshop, executives from skyguide, AirMap, and Matternet Inc. will present a comprehensive overview of the nationwide deployment of the U-space system across Switzerland, including the concept of operations, flight information management system, ATM - UTM integration, UAS operations authorisations automation in controlled traffic regions (CTR), and enabling beyond visual line of sight (BVLOS) operations with U-space services. Attendees will walk away with an in-depth understanding of the fundamental requirements for implementing U-space in any airspace environment.

- Klaus Meier, Chief Information Officer, skyguide
- Robert Fraefel, Head of Swiss U-space, skyguide
- Andreas Lamprecht, CTO, AirMap
- Isa Alkalay, Innovation and Harmonization Manager, skyguide
- Alex Norman, Operations Project Manager, Matternet Inc

Sponsored by **AIRMAP**

19:00 – 21:30

### Welcome Reception

Venue: Domaine de Penthes

*Please meet in the InterContinental Genève Hotel Lobby at 18:15 for an 18:30 departure. Upon arrival at the Domaine de Penthes delegates will take a short walk through the venues scenic garden before arriving at the Welcome Reception. Shuttle buses will depart the Welcome Reception at 21:45 returning to the InterContinental Genève at 22:00.*

Hosted by **skyguide**

## TUESDAY 18 JUNE

08:30 – 09:30

### Registration and Welcome Coffee

08:30 – 17:00

### Exhibition

**09:30 – 09:45**

**Welcome and Opening Remarks**

- Jeff Poole, Director General, CANSO
- Alex Bristol, Chief Executive Officer, skyguide

**09:45 – 10:15**

**Keynote Speeches**

Alexandre de Juniac, Director General, International Air Transport Association (IATA) and Angela Gittens, Director General, Airports Council International (ACI World) will offer thought-leadership on the vital role of collaboration among airports, air navigation services, airlines, regulators, manufacturers and other partners in delivering our future skies today. Neither have spoken at recent CANSO events, so we can expect some new and refreshing yet robust and challenging remarks.

Keynote speakers:

- Alexandre de Juniac, Director General, International Air Transport Association (IATA)
- Angela Gittens, Director General, Airports Council International (ACI World)

**10:15 – 10:45**

**Discussion on Industry Partnership**

Following the speeches of these two outstanding industry leaders, we will engage in a panel discussion on how IATA/airlines, ACI/airports and CANSO/ATM can better work together in cohesive partnerships that are genuinely driven from shared data, collaborative decision making and a common sense of purpose.

We all talk about the importance of collaboration and partnership, yet too often the aviation industry is still beset with fragmentation and silo thinking: what practical steps and joint commitments are needed for the future?

Moderator:

- David McMillan, Chair, ATM Policy Institute and Non-Executive Director, Gatwick Airport Limited

Panel:

- Alexandre de Juniac, Director General, International Air Transport Association (IATA)
- Angela Gittens, Director General, Airports Council International (ACI World)
- Jeff Poole, Director General, CANSO

**10:45 – 11:15**

**Networking Break**

Sponsored by 

**11:15 – 12:15**

**CANSO Member Success Stories (Part 1)**

The second part of the CANSO Global ATM Summit will focus on significant success stories of CANSO Members. Air traffic management is subject to some criticism for capacity issues (congestion, delays and disruptions) and for operational and cost inefficiencies. Yet an enormous amount of good work is being undertaken by CANSO Members to improve safety, capacity, traffic flows and cost efficiency. CANSO is determined to highlight this good work to better counterbalance the reproaches and promote positively the benefits and achievements of ATM. We have started this with a series of 15 mini-articles from CANSO Members in *Airspace* magazine issue 43 2019. We now wish to build on this with presentations from CANSO Members on significant success stories that are recent, in operation, showing quantifiable benefits and of significance and broad application in ATM globally. One of the presented success stories will be further celebrated as the winner of the first *CANSO Award of Excellence in ATM*.

**12:15 – 13:15**

**Lunch**

Sponsored by 

13:15 – 14:30

### Human Performance Management in ATM

This session will look at the importance and value of human performance in an ATM environment that is interactive, complex and continuously changing. To deliver safe, efficient and effective air traffic management, it is essential that operational personnel (air traffic controllers, maintainers and others) operate at an optimal level of performance. It is people that control aircraft and maintain equipment and people that create safety. Good human performance is therefore required to deliver good air traffic management services. The session will be introduced and moderated by Dr. Steven Shorrocks, specialist in human and system behaviour in safety-related organisations, and will comprise:

- Introduction on the importance and value of human performance management
- Brief overview of best practice in human performance management as outlined in the new *CANSO Standard of Excellence in Human Performance Management*
- Moderated 'quick fire' CEO panel discussion on human performance management in ATM – status, lessons learned, specific initiatives, future plans
- Interactive audience polling to identify key considerations and help to formulate a roadmap for growing human performance management within the CANSO membership
- CANSO Director General remarks and conclusions.

14:30 – 15:30

### CANSO Member Success Stories (Part 2)

15:30 – 15:45

### CANSO Award of Excellence in ATM

15:45 – 16:00

Closing remarks and look ahead to CANSO Global ATM Summit and 24th AGM 2020

16:00

### Networking Break

Sponsored by 

19:00 – 22:30

### Gala Dinner

Venue: Bâtiment des Forces Motrices

*Please meet in the InterContinental Genève Hotel Lobby at 18:15 for an 18:30 departure.*

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**WEDNESDAY** 19 JUNE

09:00 – 11:00

### Full Member Meeting

*Open to Full Members only*

09:00-17:00

### Exhibition

11:00 – 14:00

### CANSO Annual General Meeting Registration

11:30 – 13:30

### Associate Member Meeting

*Open to Associate Members only*

12:00 – 14:00

Lunch

14:00 – 16:00

**CANSO Annual General Meeting**

*Open to CANSO Members only*

16:00-17:30

**Strategy and Integration Standing Committee (SISC) Steering Committee Meeting**

*Closed Meeting*

16:00 – 18:00

**New CANSO Executive Committee Meeting**

*Closed meeting*

18:30

**Closing Dinner**

Venue: Grand Ballroom, InterContinental Genève

Hosted by  skyguide

**THURSDAY** 20 JUNE

09:00 – 12:00

**Europe Region Meeting (EC3)**

*Closed meeting*

09:00 – 13:00

**Asia Pacific Region Meeting (APC3)**

*Closed Meeting*

09:00 – 13:00

**Africa Region Meeting (AFC3)**

*Closed meeting*

09:00 – 13:00

**Latin America and Caribbean Region Meeting (LAC3)**

*Closed meeting*

14:00 – 16:00

**Meeting of CANSO Executive Committee with CANSO Standing Committee Chairs and Vice Chairs, and Programme Managers**

*Closed meeting*